



# Three questions to Thomas Schneider on artificial intelligence

TRUMPF is at the forefront of the most important future issues for industrial production. This includes artificial intelligence, or AI for short. But how does TRUMPF use AI? And what does this mean for the future of the company? Thomas Schneider, Managing Director Development at TRUMPF Machine Tools, provides insights.

#### How important is AI for TRUMPF?

We use artificial intelligence to tackle abstractly formulated tasks. The advantage is that it works independently without us having to program each individual step. It easily identifies patterns in data and processes that we would have struggled to detect or even overlooked completely in the past. In future, Al will ensure that complex technical systems remain manageable. All this will ultimately make manufacturing more efficient and improve our solutions and products, ensuring that we keep our competitive edge.

### What stage have we reached so far at TRUMPF?

We are already researching and working with artificial intelligence. All is helping us with quality control, and our colleagues are developing an Al solution that will give service technicians suggestions on what repairs they need to make. We also have representatives embedded in all the key associations, organizations and committees that deal with this topic. Working with partners is absolutely essential: only through collaborative efforts and projects can we develop the uniform standards and open platforms that will lay the foundations for widespread deployment of Al.

### How will AI change the future of TRUMPF?

The deployment of AI opens up new fields of activity in areas such as sensor systems and testing. We have to select and prepare the right data before AI can use it, so humans still have an indispensable role to play in making AI work. In future, our jobs are likely to shift toward planning and supporting processes and interpreting the results. AI will release us from some of the more physically demanding and monotonous routine tasks.







## Thomas Schneider

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